

Access your retirement account

The quiet period has ended, and the transition of the Santa Fuel, Inc. 401(k) Savings Plan is complete. You now have full access to your account to check your balance and take action to get on a more secure retirement path!

Online



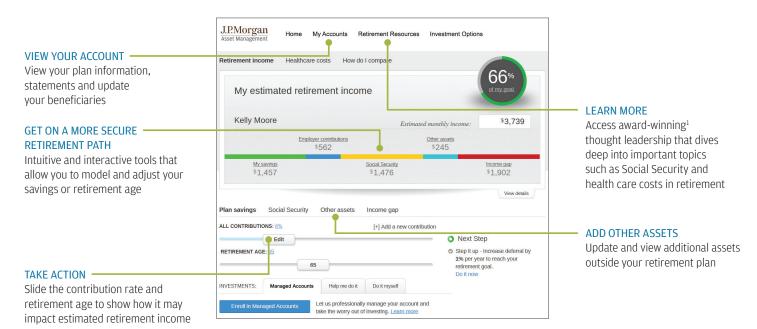


- · Select a unique username
- · Choose a new password
- Follow the prompts online. You may be asked additional security questions to register your account.
- For any questions call 855-576-7526

STEP 3

- · Select your paycheck contribution amount
- Direct how you want your paycheck contributions to be invested
- · Select a beneficiary, if applicable

Discover online resources and tools to help you get on a more secure retirement path



Continued on back >





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Phone



STEP 1

Call **855-576-7526** to access your account. The TTY is 800-766-4952.

- Enter your Social Security number
- If you don't have your PIN, follow the prompts to generate a temporary PIN to be delivered to a cell phone, primary email address or address on file.
- If we do not have any delivery options on file for you, you will be prompted to answer enhanced security questions before proceeding.



STEP 2

- Once you receive the temporary PIN, call our Voice Response Unit (VRU) at 855-576-7526 and listen for the prompts to establish a permanent PIN to access your account by phone.
- Once your PIN has been successfully changed, you will be routed to the automated system with full access to your account.



STEP 3

- Obtain your account balance
- · Select a beneficiary, if applicable
- Obtain investment allocations and past transactions
- Transfer investments or change future investments

Get assistance quickly by phone

Say what you need with the voice activated menu options, which include:

- · Account balance details
- Future investments
- Paycheck contributions

representative" or press "0".

- Transfers
- Loans (if applicable)
- If applicable Fund performance/values
- Distributions
 - Recent activity

If you're not sure what option fits your needs, you can also always say "Speak with a

If you have questions, please call 855-576-7526. The TTY is 800-766-4952. Representatives are available to assist you weekdays from 8:00 a.m. to 10:00 p.m., and Saturdays, 9:00 a.m. to 5:30 p.m., Eastern Time¹.

LEARN ABOUT YOUR WEBSITE CAPABILITIES

View this short video that demonstrates how to get the most of your retirement plan website.



brainshark.com/jpmorgan/ Participantwebsite

'Excluding Saturdays that tie into Holiday weekends and business continuity exercises.

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