Filing a Supplemental Insurance Claim

Frequently Asked Questions

Using your Supplemental insurance means you may have hit one of life's rough spots. We're sorry about any difficulties you're going through — and we're here to help.

What is Supplemental insurance and how does it work?

The Standard

Accident, Critical Illness/Specified Disease, and Hospital Indemnity insurance are types of Supplemental insurance provided by The Standard.

These plans can help you pay bills that medical insurance doesn't cover. They pay a cash benefit directly to you for covered treatments or conditions.

How can I access Supplemental Benefits?

To receive the cash benefits from your plan, you need to file a claim that we approve. We make the process easy, so you can focus on what matters most - your health.

You decide how to spend the money.	How can I file a claim online?
 You can use the money for medical costs like: Copays Deductibles You can also put it toward everyday living expenses such as: Child care Groceries Rent or mortgage payments 	 Log in at standard.com. After logging in, go to the Accident, Critical Illness/Specified Disease, or Hospital Indemnity Benefits section and click Get Started. This will take you to the Claims page. Under Start a New Claim, choose the insurance that applies to your claim and follow the instructions. Don't have an account? You'll need to create an account to file your claim and log in.

Check out the Frequently Asked Questions page for filing a claim:

Hospital Indemnity Insurance FAQ

Standard Insurance Company | standard.com

What if I have

more questions?

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of 1100 SW Sixth Avenue, Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.